

# eConsult Overview

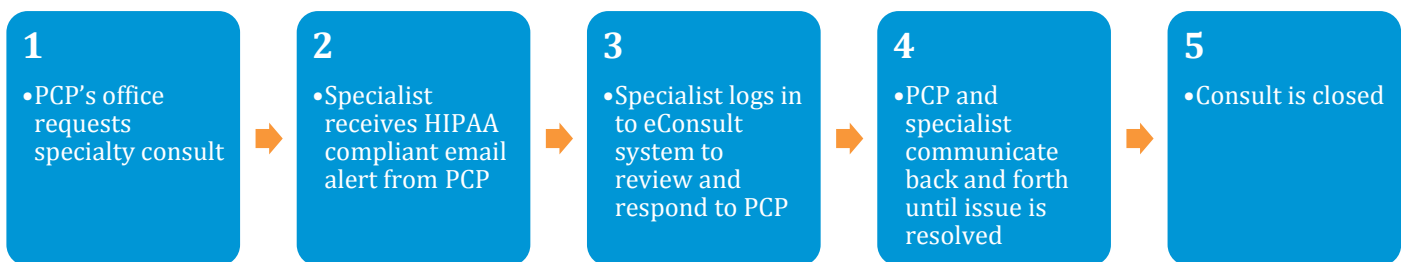
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## What is eConsult?

eConsult is a web-based system that allows PCPs and specialists to securely share health information and discuss patient care.

- Collaboration of L.A. Care Health Plan, CCALAC, DHS, HCLA, MedPOINT Management
- Major funding and management by L.A. Care
- **Not a referral service**
- **Not for urgent encounters**

## How does it work?



## What are the benefits?

### For Patients:

- Faster access to specialty care
- Better health outcomes with earlier specialist intervention
- Higher patient satisfaction due to decreased wait times for specialty appointment

### For Primary Care Providers:

- Enhanced communication between PCPs and specialists
- Expanded scope of primary care practice
- Higher quality coordinated care by creating a patient centered medical neighborhood

### For Specialists:

- Improved pre-visit work-ups
- Decrease in unnecessary or inappropriate specialty referrals
- Reduced "no-show" rates